

emaconsulting

## Telephone Advisory Service

*... get the right advice when you want it*



# Telephone Advisory Service

EMA Consulting's Telephone Advisory Service (TAS) enables employers and their nominated managers to obtain instant telephone advice on employment and workplace related issues. TAS is priced at an extremely economical fixed rate that any employer can afford.

Clients can make calls on our toll-free number for up to 15 minutes on any new issue, and there is no limit on how many times a client can access the service. Where the matter is of a particularly technical nature or has the potential to cause significant risk to the client, EMA may recommend written advice or other services as necessary.

TAS is provided by experienced and professional consultants who actively practice in the areas of workers compensation, OHS & W, industrial relations and general human resource practice. Subscribers are assured of professional and practical advice at all times.

Enquiries can be made on any employment related matters, including:

- Rates of pay and entitlements
- Employee management, including discipline and termination
- Strategy, negotiation & drafting of workplace agreements
- Industrial dispute strategy & negotiation
- Workplace safety
- Restructuring & redundancy
- Workers compensation
- Equal employment opportunity
- Harassment in the workplace
- Starting employment & probationary periods
- Policies and procedures in the workplace

TAS is a subscription service, with the subscription period running from 1 December to 30 November of the following year. Subscription costs are as follows, with pro-rated costs applying throughout the year. The below costs are effective from 1 July 2010, and are subject to change by EMA Consulting.

Employees Employed	Service Fee per annum (1st User) ex GST
0-10	\$290.00
11-20	\$415.00
21-50	\$540.00
51-100	\$670.00
101-200	\$795.00
201-350	\$925.00
351-500	\$1050.00
501+	\$1180.00
Additional Users	\$50.00 per user

Employer groups and associations can also access TAS - POA pricing applies. If you are interested in accessing TAS, or want further information about rates and conditions, please contact us on our toll-free number - 1800 632 812 or visit our website at [www.emaconsulting.com.au](http://www.emaconsulting.com.au).

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